



Level 1 Certificate in Introduction to the Hospitality Industry

Qualification No: 600/4476/7



OUR PROGRAMME DIRECTOR'S MESSAGE

Welcome to EDUK8U® TVET School Asia Pty Ltd (ETSA).

I am delighted to introduce you to this specialist Level 1 Certificate in Introduction to the Hospitality Industry, preparing you for your career in hospitality.

The hospitality industry sector in Australia is growing from strength to strength. It is forecasted that the industry will reach \$108 billion in revenue by 2023 and demand over 950,000 staff making it one of the largest employing sectors in Australia.

In the report "Future Expectation for Hospitality and Tourism Business", there is increasing demand and competition for skilled staff throughout the industry, providing the perfect opportunity for individuals to create a rewarding career. Emphasising the importance of Safety, Hygiene, and Well-being is essential. With this short qualification, you will be armed with the right international skill sets to present to any business with confidence.

You have the unique opportunity of completing the necessary requirements of the UK Level 1 programme in Certificate in Introduction to the Hospitality Industry on a self-paced and self learn structure. Career options in hospitality cover various sectors and develop a broad range of skills.

Wishing you a career of growth and success!



WINNIE TAM

**Co-Founder
EDUK8U® TVET School Asia**



ABOUT THIS PROGRAMME

What makes this programme stand out?

Introduction to the Hospitality Industry

- Identify different types of outlets within the industry.
- Outline the services offered within the industry.
- Describe career opportunities in the industry.
- Be able to work in the front office.
- Identify sources of information on training and career opportunities.

Customer Service in the Hospitality Industry

- Know the benefits of good customer service.
- Be able to communicate with customers in the hospitality environment.
- Know the importance of good personal presentation.

Food Service

- Know different types of food service.
- Be able to serve food
- Be able to work in a food service area.

Front Office Operations

- Know the purpose of the front office.
- Know the structure of the front office.
- Be able to work in the front office.

Preparing and Serving Drinks

- Be able to prepare and serve different drinks
- Be able to work in a drinks service area

Serving Food and Drink

- Be able to serve food and drink to customers.
- Be able to work as part of a food and drink service team.



YOUR EXPERIENCE COUNTS



COURSE DETAILS

- Online : Self-Paced Learning
- Duration: Self-paced & Self learn via LMS.
- Field of Study: Workplace and career-based Industry certification; Hospitality sector
- NOCN UK Certificate Level 1 (Qualification No: 600/4476/7)
- EGSA Digital Badge
- EGSA certificate aligned to Australia unit of Competency

ENTRY REQUIREMENT

Programme entry requirements are designed to ensure you are aligned to the expected industry requirements and hiring managers requirements. To gain entry, you must:

- Completed and passed the Language Literacy Numeracy Assessment.
- Successfully completed high school.
- Have expressed an interest in working in the hospitality and catering industry and require underpinning knowledge and skills in preparation for entry to that industry.

COURSE VALUE

Contact us for more details

- Country tax may be applicable.
- Terms & Conditions apply EGSAVROCT22



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